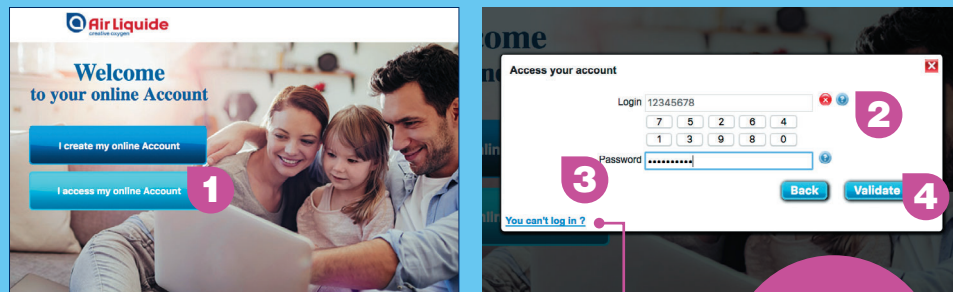


HOW DO YOU CONNECT SUBSEQUENTLY?

Follow step 1 in the “How to connect for the first time?” section and carry out the following steps:



Note: For each connection (after the first), only your login and personalized password will let you access your Account. If you have lost your password, click on the dedicated link.

TAKE FULL
ADVANTAGE
of your
Account's
functionalities!

FAQ

I've lost my login and/or my shareholder ID, what do I do?

You can ask for your login and/or your shareholder ID to be mailed to you by completing the dedicated forms. These can be accessed with the links marked by this symbol ✳ in steps 3 and 4 on page 2 of this guide.

I've asked for my password, but still haven't received it...

Check the “spams” or “junk mail” boxes of your inbox. If not, you can contact Shareholder Services.

How do I change my password?

When you are connected to your Account, click on “My profile” and then “Change your password.”

How do I logout from my personal online Account?

You must logout from your Account to avoid any problems for future connections. To do this, click “Logout” at the top right of your screen.

I am an **intermediary registered shareholder**, and I wish to consult my personal online Account...

Refer to “How to connect for the first time?” on page 2 of this document and follow the instructions. If you wish to connect to vote at the Shareholders' Meeting, your shareholder ID and login are available on the invitation you received by letter or e-mail.

WRITE TO US

Directly on the site
contact.shareholders.airliquide.com

CONTACT US

+ 33 (0)1 57 05 02 26
from outside France

Your personal online Account

Available at airliquide.com, under the “Shareholders” section

CONNECTION GUIDE

DOCUMENT TO BE SAVED

THE PERSONAL ONLINE ACCOUNT: WHAT IS IT?

The personal online Account is a tool you can use to manage your shares on a daily basis.

As a **registered** shareholder, you can access your Account to check your share portfolio and your personal and banking information. As a **direct registered** shareholder, you can also place buy or sell

orders, check your account documents, view your dividend amount and your transaction history in real time.

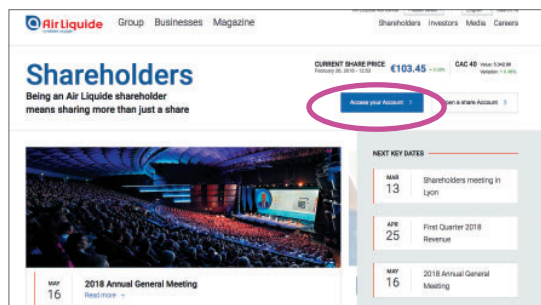
WHO IS IT INTENDED FOR?

Any shareholder who holds **registered** Air Liquide shares has a personal online Account. The Account is automatically created when you hold registered shares (direct or intermediary registered).

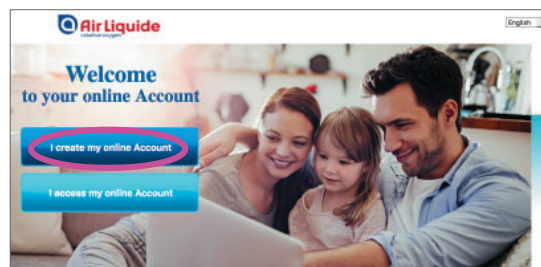
HOW TO CONNECT FOR THE FIRST TIME?

With the first connection, you create your Account and enter your password. You will need your **shareholder ID**, your **login** and your **e-mail address**.

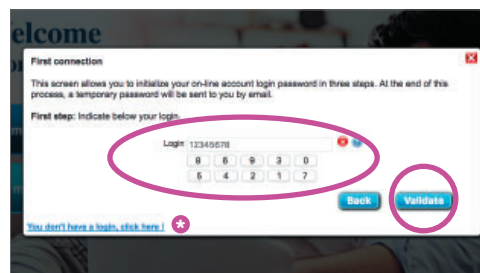
Then, follow the steps opposite.



- 1 Go to airliquide.com, "Shareholders" section (or <https://www.airliquide.com/shareholders>)
Click on "Access your Account." You are directed towards a new page, your personal online Account.

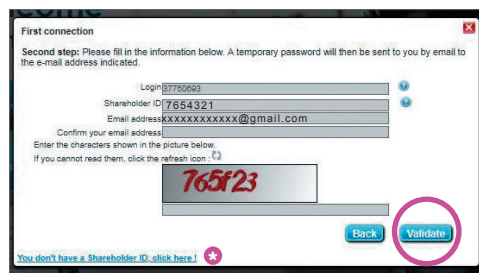


- 2 Click on "I create my online Account."
A "First connection" window appears on the screen.

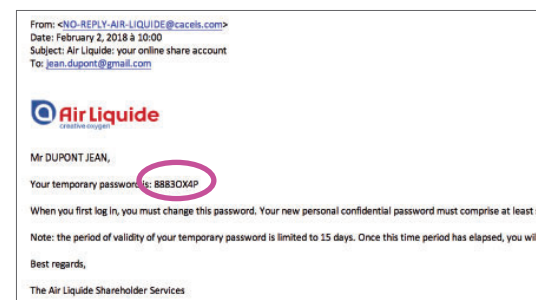


- 3 In this window, enter your **login**, with the help of your mouse, on the on-screen keypad and validate.
The login is a series of 8 figures. It is posted to you a few days after the opening of your account. It is indispensable for each connection. If you have lost your login, click on the dedicated link, marked by the symbol opposite *.

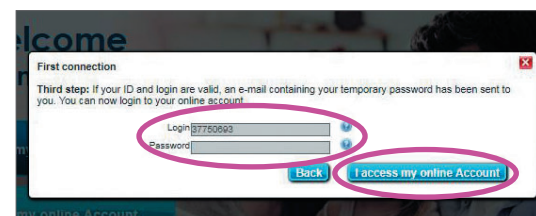
Note: if you are connecting to vote at the Shareholders' Meeting, your login is available on the voting form.



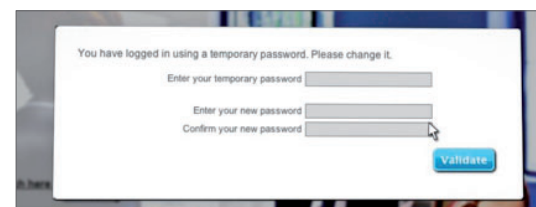
- 4 Indicate your **shareholder ID** and your **e-mail** and follow the instructions on screen. For security reasons, you will be asked to enter a series of characters highlighted in red on the image.
Your ID corresponds to your account number; It has a maximum of 7 figures and is found on your account documents sent to you by Shareholder Services. If you have lost your ID, click on the dedicated link, marked by the symbol opposite *.



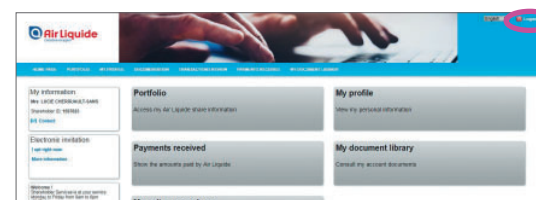
- 5 Check your e-mail inbox and open the message received from "No-reply-Air-Liquide" entitled "Air Liquide: your online share account".
This e-mail contains your temporary password, which is valid for 15 days only.
If you do not receive this e-mail in your inbox, look in "**spams**" or "**junk mail**".



- 6 Enter this **temporary password** (using caps) in the previous window displayed on the web page of your personal Account. Click then "I access my online Account".



- 7 You will then be asked to personalize your password.
It must contain a minimum of 6 characters (letters, numbers, special symbols, etc.).
For your future connections, **only your login and personalized password** will be necessary to access your Account.



- 8 When you have finished browsing, click "**Logout**" at the top right of the screen.



KEEP IN MIND

Note your connection information here so that you can easily find it for future connections.

My login:

My shareholder ID:

My personal password:

NB: this information is strictly personal and confidential. Please safeguard it.