Personal online Account

What is the added value in this?
Your personal online Account can be accessed from the Shareholders’ section of the airliquide.com website and has been designed to help you manage your Air Liquide share portfolio easily and securely.

Services accessible in just a click
Access your personal Account from airliquide.com / Shareholders section.

• First-time users
  - Enter the Shareholder ID listed on your account documents
  - Enter it in the indicated field
  - Set your 6-digit password

• If you have already logged in
  - Click on «Access your Account»
  - Enter your usual email address and password

A hotline is at your disposal. Dial the Shareholder Services number +33 1 57 05 02 26 from outside France or 0 800 166 179 from France (free from a French landline) and select the menu «Login help». You will then be assisted by a telephone adviser for your first connection.

A reliable tool to manage your shares quickly on a daily basis
You can access your account to

<table>
<thead>
<tr>
<th>SHAREHOLDERS</th>
<th>INTERMEDIARY REGISTERED SHARES</th>
<th>DIRECT REGISTERED SHARES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Place buy or sell orders 24/7(a)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Check your account documents (Account status, Tax Reporting Form, etc.)</td>
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<td></td>
</tr>
<tr>
<td>Check your share portfolio and your eligibility for the loyalty bonus</td>
<td>(b)</td>
<td></td>
</tr>
<tr>
<td>View your dividend amount and your transaction history in real time</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Validate online your request for exemption from the advance withholding on dividends</td>
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<td></td>
</tr>
<tr>
<td>Access your personal information directly</td>
<td>(b)</td>
<td></td>
</tr>
<tr>
<td>Ask to receive your Invitation to the Annual General Meeting by email</td>
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<td></td>
</tr>
<tr>
<td>Vote on the Annual General Meeting resolutions</td>
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</tr>
</tbody>
</table>

(a) Subject to having signed an account agreement with Air Liquide, to be downloaded from airliquide.com, shareholders section, or to request from the Shareholder Services.
(b) This information is sent by your financial institution.
(c) For direct registered shareholders.

GOOD TO KNOW
Guidelines for first-time users

MORE THAN 27,000 SHAREHOLDERS
voted or requested their admission card online for the 2019 Annual General Meeting.

MORE THAN 66,000 SHAREHOLDERS
have their documents dematerialised. They receive emails with the Group’s results, publications and notifications of account documents availability(c) in their personal online Account.