Air Liquide serves a very wide variety of customers around the world, acting as a partner to nearly every sector of the economy. The industrial and medical gases at the core of the Group’s business are used in numerous industrial processes, such as water treatment, glass manufacturing and farming. They are present in consumer products (including food, beverage, smartphones, cars and more), hospitals and patients’ homes.

In the fields where it can make a difference, the Group contributes to meet some of the main challenges facing our society by creating innovative solutions to help customers reduce their carbon footprint, by developing new sources of clean energy, and by offering home care to people suffering from chronic diseases, in the best interests of patients, their relatives and the community.

Through its action, the Group aims to achieve a profitable, regular and responsible growth that creates value for all the Group’s stakeholders.

A world leader in gases, technologies and services for Industry and Health, Air Liquide is present in 80 countries with around 67,000 employees and serves over 3.7 million customers and patients.
Air Liquide has made innovation the driving force behind its strategy. With an approach centered on the needs of customers and patients, the Group deploys an open innovation approach and works in cooperation with customers, partners, scientific projects and deep tech (1) start-up incubator Accelair to design new solutions to help drive the energy and environmental transition, changes in the healthcare and its new deep tech (1) start-up incubator Accelair to design new solutions to

Our activities
Air Liquide provides industrial and medical gases, technologies and services to nearly every sector of the economy. The Group deploys a customer-centric transformation strategy based on four main pillars: operational excellence, selective investments, open innovation and network organization.

An open innovation strategy

FOR INDUSTRY
We serve a wide range of customers, from craftsmen to big-sized companies in sectors as diverse as steel production, energy, chemicals, automotive manufacturing, food and consumer products.

> 300 industrial customers in 80 countries

> 2 million industrial customers

FOR PATIENTS AND HEALTHCARE PROFESSIONALS
We provide medical products and services to meet the needs of patients, doctors, care facilities and the healthcare system as a whole. Present in both hospitals and patients’ homes, our Group is committed to a partner of transformation in the healthcare sector.

1.7 million patients

FOR ELECTRONICS
We provide for our Electronics customers, who use our gases and advanced materials for the manufacturing of flat panels, processes and smaller, faster chips.

9% growth in Electronics sales in 2019

FOR OPENING NEW MARKETS
We develop new markets associated with the energy transition, such as the hydrogen and biomethane markets. We also provide technological solutions that are essential to the implementation of major international scientific projects and deep tech markets.

~ €480 M invested in biomethane and hydrogen mobility over the past five years

Breakdown of Group revenue by activity

21% of 2019 Group revenue

1% (1)
ENGINEERING & CONSTRUCTION
Building plants and equipment for gas production at Air Liquide and for customers producing directly

26% (2)
LARGE INDUSTRIES
Producing and delivering gases in large quantities for major industrial businesses (chemicals, refining, etc.)

44% (2)
INDUSTRIAL MERCHAND
Serving a wide range of customers, from craftsmen to big sized companies, thanks to the Group’s expertise in gases and processes

17% (2)
HEALTHCARE
Providing gases, medical products and services to support our customers and patients, at hospital and at home

9% (2)
ELECTRONICS
Designing, manufacturing and delivering innovative gases and equipment for our customers in this sector (manufacturing of semiconductors, flat panels, etc.)

3% (2)
GLOBAL MARKETS & TECHNOLOGIES
Providing technological solutions (molecules, equipment and services) for new markets related to the energy transition and deep tech

30% (2)
Air Liquide reached a new milestone in 2018 by setting the most ambitious Climate objectives of its sector. To this end, the Group subscribes to a global approach, reducing carbon emissions from its own assets (plants and facilities) helping customers move toward cleaner industries and driving the development of a low-carbon society. As a committed industrial leader, the Group intends to contribute to a more sustainable world by mobilizing all its stakeholders.

In 2020, Air Liquide joined the select group of companies that have obtained a double “A” from CDP, the world’s leading non-profit organization that evaluates companies on their environmental action. This double “A” recognizes the Group’s efforts to promote environmental protection and sustainable water management.

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