

JOINT ACCOUNT FORM



FOR MARRIED COUPLES OR CIVIL PARTNERS

Complete and sign this form and return it preferably online at contact.actionnaires.airliquide.com or to the mailing address at the bottom of the page along with the supporting documents specified on the back.

INCOMPLETE APPLICATION PACKAGES CANNOT BE PROCESSED

ID number _____

(assigned to new accounts by Shareholder Services)

01/2021

FCJ-GC

We, the undersigned:

Mr. Ms.

Last name _____ First name _____

and

Mr. Ms.

Last name _____ First name _____

Request the opening of a joint account.

We have been duly informed that this joint and several account will operate with one of the signatures of the aforementioned joint holders, acting separately, to carry out with Air Liquide, whose registered office is located at 75 Quai d'Orsay 75007 Paris, any conversion, withdrawal, or transfer order concerning the shares of that Company registered in the name of one or both of us jointly, collect any dividend or other right attached to them in the Company's capital increases (bonus award, subscription in cash, etc.), issue any stock market order, sign all forms, orders, receipts, or discharges, and generally take the necessary steps for any routine transaction relating to the Air Liquide shares that may require our signature.

Consequently, **transactions carried out by Air Liquide with the signature of either of us are fully discharging** for Air Liquide with regard to us or any heir or representative of either of us upon death.

Depending on your matrimonial property system, the transfer of an individual account to a joint account may be considered an indirect gift by the tax authorities. Consult your civil-law notary for more information.

We have reviewed the attached terms and conditions and accept them.

Signed in _____, on _____

Signature of the 1st joint holder

Signature of the 2nd joint holder

1/2

Air Liquide Shareholder Services:  For any request please provide your shareholder ID number

Online help & Contact: airliquide.com/shareholders/online-help-contact

Outside France, please dial: + 33 (0)1 57 05 02 26

Write us: TSA 91948 - 62978 ARRAS Cedex 9

Meet us: 75, quai d'Orsay 75007 PARIS

ADMINISTRATIVE DETAILS

1. Complete and sign:

- This form (be sure to fill in the account ID* for a change of account status - an individual account becoming a joint account),

** Upon opening an account, this information will be applied to the new accounts upon receipt of their complete application package.*

2. Attach the following documents:

- a photocopy of proof of address (electricity, landline phone, gas, water, Internet, etc. bill),
and for **each** joint holder:
- a photocopy of both sides of an identification document (identity card or passport).

3. Send your complete application package to the address on the back

Upon receipt of your request, we will update your file as soon as possible.

Incomplete application packages will not be processed, and separate documents sent later cannot be added.

To validate your request, please send us your form with all the supporting documents.

GENERAL TERMS AND CONDITIONS OF THE DIRECTLY REGISTERED SECURITIES ACCOUNT FOR A NATURAL PERSON

*These **general terms and conditions are to be kept by the holder(s)** of the share account. It is not necessary to return a copy to us.*

OPENING THE AIR LIQUIDE DIRECTLY REGISTERED SHARE ACCOUNT

Any natural person shareholder may hold a share account kept by Air Liquide. The shareholder must be fully capable of carrying out civil matters or be duly represented. Failure to sign an account-keeping agreement does not comply with the AMF's general regulations. Article L322-67 4 provides that an agreement must be established with the holder of the shares.

This signed account agreement and its supporting documents will allow you to have access to stock market orders online .

AGREEMENT ON EVIDENCE for a share account opened online

The holder and Air Liquide agree that the holder expresses consent by signing electronically using a code received by text message and/or using any other means made available to the holder by Air Liquide.

In accordance with Article 1368 of the French civil code, the account holder and Air Liquide establish the rules of evidence admissible between them in the context of the electronic signature process. The account holder and Air Liquide agree that the identification elements used in connection with the electronic signature of this agreement, namely authentication methods, single-use certificates, and time-stamp elements, constitute evidence of the data and elements that they contain as well as the authentication methods and signatures that they express and are admissible before the courts in the event of a dispute.

SUPPORTING DOCUMENTS TO BE PROVIDED

For any opening of an individual account, the supporting documents below must be provided. **The natural person account holder** therefore undertakes to provide the account keeper with the following supporting documents:

- a photocopy of both sides of an **identification document** (identity card, passport, family register for minors),
- a photocopy of **proof of address** (electricity, landline phone, gas, water, Internet, etc. bill) in the name of a legal representative for minors,
- a **statement of bank account information** (RIB) **in the name of the account holder**, issued by the bank, indicating the BIC code and the IBAN. This RIB will be used for dividend payments and stock market transactions.

In special cases, the following are to be provided in addition to the requested documents:

- for **minors**, a photocopy of the family register and a photocopy of both sides of an **identification document** (identity card, passport) of the **legal representative**,
- for adults under protection, photocopies of the **judgment** and an **identification document of the representative**,
- for sheltered adults, attach **proof of housing** dated and signed by the housing provider and photocopies of both sides of an identification document and proof of address in the name of the housing provider.

PROVIDING INFORMATION TO HOLDERS

Air Liquide makes available to holders an account statement as of December 31 of each year and all their account documents online in their Personal Space.

Holders are informed by e-mail of any new document placed in their online Personal Space at the e-mail address that they have communicated; if no e-mail address is provided or on express request, they are informed by mail.

Air Liquide informs the account holders of each securities transaction, enabling them to exercise the rights attached to the shares in the account where necessary.

If Air Liquide modifies these general terms and conditions, the account holders will be informed. If they do not reject the modifications within thirty days, the modifications will be considered accepted.

DIRECTLY REGISTERED STOCK MARKET ORDERS

Transactions are carried out by CACEIS Bank, a public limited company with a board of directors, entered in the Paris trade and companies register (RCS) under number 692 024 722 and whose registered office is located at 1-3, Place Valhubert, 75013 Paris.

Account holders place **buy or sell orders online** from their personal space at www.airliquide.com. For security reasons, Air Liquide will assign an ID (per account) as long as this agreement has been completed and the requested supporting documents have been provided.

Due to the confidentiality resulting from the use of the login information, the account holders accept being considered the sole originators of any transmitted order.

Online buy orders, paid for in full by **automatic direct debit or bank card**, and **online sell orders** are subject to a **brokerage rate of 0.10% excluding tax** of the transaction amount.

Buy or sell orders sent by **e-mail, mail, or telephone** are subject to a brokerage rate of **0.18% excluding tax**. The order must contain the direction of the transaction, the number of shares, and the validity period for limit orders (maximum of 2 calendar months). If no instructions are provided, orders will be automatically valid until the end of the calendar month, but they may be canceled or modified during this period.

Any written buy or sell order by e-mail or mail must be accompanied by a photocopy of an identification document.

Please note: *The sale of shares on behalf of a minor is considered impoverishment. Therefore, the document must be signed by **the two legal representatives of the minor child**.*

Air Liquide Shareholder Services:  For any request please provide your shareholder ID number

Online help & Contact: airliquide.com/shareholders/online-help-contact

Outside France, please dial: + 33 (0)1 57 05 02 26

Write us: TSA 91948 - 62978 ARRAS Cedex 9

Meet us: 75, quai d'Orsay 75007 PARIS

After the order is executed, the account holders will receive a transaction notice (per account) on their Personal Space specifying the execution conditions, fees, and payment terms.

If purchases of shares are not fully paid for by bank card (limited to a total of €3,000 gross) or by bank direct debit (SEPA zone only) and the account does not have enough **shares to cover the amount**, or by bank transfer, a **deposit of 80%** of the amount of the purchases must be sent to Air Liquide by bank transfer (1). The ID must be indicated in the transfer reference. The balance of the purchase price will be due upon receipt of the transaction notice.

If no payment is received for purchases by the deadlines indicated on the transaction notice, Air Liquide may sell all or part of the directly registered shares in the account of the account holders.

In the event of a dispute, jurisdiction is conferred on the courts of the location of the registered office of Air Liquide S.A.

Whenever it deems it reasonably necessary in view of its obligations, CACEIS Bank may, through Air Liquide, request any explanation and the production of any supporting document from the holders, mainly:

- concerning any transactions that appear unusual because of, in particular, their methods, amount, or exceptional nature compared with those previously processed by the holders;
- concerning the source of the funds used to purchase directly registered shares;
- concerning the true identity of the persons for whose benefit the account is opened, if it appears that the holder(s) might not act on their own behalf, subject to the application of the special rules of the legislative framework governing registered intermediaries within the meaning of Article L 228-1 of the French commercial code.

FEES

The directly registered share account is managed **free of charge without custody fees**.

Only brokerage fees of **0.10% excluding tax or 0.18% excluding tax** (depending on the order placement and payment methods) of the gross transaction amount (with no minimum) are collected by CACEIS Bank for the execution of stock market orders. In addition, in accordance with the French amending finance law of 2017, the tax on **financial transactions** is applicable at the **rate of 0.30%** of the gross amount of share purchases.

CLOSING THE SHARE ACCOUNT

- **Closing on the initiative of the account holders:** the share account is closed upon receipt of a written request signed by the account holders along with a copy of their identification document. The shares are then transferred in France or sold in accordance with the received instructions.
- **Death of holders of a share account:** the death of the holder or one of the holders of a share account entails a freeze on the account. The account is closed once the estate liquidation operations are completed.

RECORDING OF PHONE CONVERSATIONS

To facilitate the monitoring of the lawfulness of transactions and their compliance with the instructions of the order initiators, recordings of telephone communications with Air Liquide may be made and held for six (6) months. Account holders have the right to object to such recording. In this case, the account holders must submit their requests by mail to the address: AIR LIQUIDE Service actionnaires – TSA 91948 - 62978 ARRAS Cedex 9, or by e-mail to contact.actionnaires.airliquide.com

Owners have a right of access and rectification of recordings concerning them.

PROTECTION OF PERSONAL DATA

The personal data indicated on the front are required. They are collected by Air Liquide S.A. – 75 Quai d'Orsay, 75007 Paris – for share management purposes. The processing of such data is necessary for the performance of the account agreement to which you are a party.

To comply with legal obligations, the data may be communicated to the competent authorities. In addition, the tools used for share management may involve the transmission of such personal data to service providers located in non-EEA countries (in particular, the USA) for hosting purposes. In this case, we take the necessary measures to guarantee an adequate level of protection of your data through the signing of the European Commission's Standard Contractual Clauses.

For anti-money laundering purposes, the data may be communicated to the French tax authorities.

Personal data will be retained for five (5) full calendar years after the account is closed. The rights of access, rectification, deletion, and portability pertaining to the personal data that you have provided as well as the right to provide instructions regarding your personal data after your death and to request the limitation of the processing of your personal data may be exercised with Shareholder Services:

- by **mail** sent to the following address: AIR LIQUIDE Service actionnaires – TSA 91948 - 62978 ARRAS Cedex 9,
- via our **online contact form**: <https://www.airliquide.com/group/contact-us-qdpr>

You may also lodge a complaint with the competent data protection authority, which is the CNIL in France.

Data protection officer: Laurence Thomazeau – L'Air Liquide S.A. – 75 quai d'Orsay – 75007 Paris.

(1) **AIR LIQUIDE** bank details for bank transfers to pay for your purchases:
BIC: ISAEFRPP - IBAN: FR76 18129 00010 00500105695 18