

# SEPA DIRECT DEBIT MANDATE

(Euro zone only)



01-2023

OB-PA

This document must be returned completed, signed and accompanied by the supporting documents specified on the reverse side, otherwise the file cannot be processed.

By signing this mandate form, you authorize AIR LIQUIDE S.A. to send instructions to your bank to debit your account and your bank to debit your account in accordance with the instructions from AIR LIQUIDE S.A.

You have the right to be reimbursed by your bank under the conditions indicated in your agreement with it. A reimbursement request must be presented within 8 weeks following the direct debit of your account for an authorized direct debit.

CREDITOR	I.C.S	
AIR LIQUIDE S.A. SIRET 314 119 504 00012	FR 89 ZZZ 103071	

Identification of the SHAREHOLDER (to be completed below)	ID number:----- Assigned by the Shareholder Services Department for new accounts.
Last name: _____	First name: _____
Address _____	
Additional address info: _____	
Postal code: _____	Town/City: _____
Country: _____	
Phone (preferably mobile) <sup>(1)</sup> : _____	
E-mail <sup>(1)</sup> : _____	

(1) For security reasons, the use of certain services may require the use of e-mail or SMS notification; providing these elements allows the user to access information in the Shareholder's Portal and to place stock market orders online. For holders who are minors or protected adults, indicate the representative's mobile number and e-mail.

By providing his or her e-mail and mobile number when registering, the user agrees that Air Liquide may collect this information. Air Liquide communicates mainly by e-mail; the user will not receive any advertising solicitation.

Details of the account to be debited (required)	
Name of the account holder	
IBAN	
BIC or SWIFT	

Payment type:                      Recurring/repetitive payment

**UMR (Unique Mandate Reference):** available on your online Shareholder Portal

Signed in: ..... on .....

Mandatory signature of the holder (of the legal agent if protected adult or "referent" legal representative if minor)

Note : A document explaining your rights with regard to this mandate is available from your bank. The information on the contract between the creditor and the debtor is provided for information purposes only.

The information contained in this mandate to be completed is intended to be used by the creditor only for the management of its relationship with its account holder. This may result in the exercise of the customer's rights of opposition, access, and rectification as provided for in Articles 38 et seq. of the French data protection act (No. 78-17) of January 6, 1978

## INFORMATION

- By signing this SEPA direct debit mandate, you agree to an automated payment method that can only be used to automatically debit the exact amount to pay for your purchases of securities in euros. It is especially suitable for recurring payments. It eliminates the need to send a payment order at the time of each payment or due date of recurring transactions.
- AIR LIQUIDE is responsible for retaining the mandate and the physical preparation of direct debits by indicating, among other information, your account number. It is up to the shareholder to communicate, by any means, any change in your account information so that it can be updated. This constitutes an amendment to the mandate, and there is no new mandate to be signed.

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## MANDATORY DOCUMENTS TO BE PROVIDED

### 1. Complete and sign the Sepa Direct mandate

### 2. Attach to this document:

#### (a) For new accounts or accounts without a validated account agreement:

- the securities account agreement,
- all the supporting documents requested in the form of the securities account agreement.

Note : The payment terms are set out in the general terms and conditions of the securities account agreement.

#### (b) For existing accounts with valid account agreement:

##### For the holder (except minor or protected adult):

- the banking details issued by your bank indicating the BIC code and the IBAN for the account in the name of the securities account holder,
- a copy of both sides of the identification document (ID or passport) of the securities account holder.

##### For the minor holder:

- the banking details issued by your bank indicating the BIC code and the IBAN for the account in the name of the securities account holder or in the name of one or both of its legal representatives,
- a copy of both sides of the identification document (ID or passport) of the minor holder,
- a copy of both sides of the identification document (ID or passport) of each of the minor's legal representatives.

Upon reaching the age of majority, the minor shareholder receives a new securities account agreement for the regularization of all the account data in our records. The SEPA direct debit mandate can be renewed by completing and signing this document and sending it to us with the complete application package.

##### For the protected adult holder :

- the banking details issued by your bank indicating the BIC code and the IBAN for the account in the name of the holder,
- a copy of both sides of an identity document (identity card or passport) of the protected adult,
- a copy of both sides of an identity document (identity card or passport) of the proxy or the legal representative,
- a copy of the court order concerning the decision to place the person under protection.

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#### SHAREHOLDER SERVICES DEPARTMENT

For any request, please mention your Shareholder ID number

#### Online help & Contact

[airliquide.com/shareholders/online-help-contact](http://airliquide.com/shareholders/online-help-contact)

#### Postal mail

TSA 91948  
62978 ARRAS Cedex 9  
France

#### Phone

From France or overseas  
+ 33 (0)1 57 05 02 26

#### Visit

75, quai d'Orsay  
75007 PARIS - France

### 3. Send your complete file

- From the website: <https://www.airliquide.com/investors/individual-shareholders/contact>

Choose the Theme "Stock orders", then the Sub-theme "Other requests". Please indicate in the title of your message "SEPA mandate", download the attachments and complete the requested information.

or

- By mail: send the complete file to the address indicated at the bottom of the page on the back.

### 4. Follow-up of your file

If you have entered an email address, you will receive confirmation of the processing of your request by email; if you have not entered an email address, you will receive it by post.

In accordance with article 2004 of the Civil Code, **the holder may definitively terminate the direct debit authorization by revoking the SEPA mandate**, preferably by registered mail to the following address AIR LIQUIDE Direction du Service Actionnaires - TSA 91948 - 62978 ARRAS Cedex 9. The revocation is final and invalidates the SEPA direct debit mandate.

The SEPA direct debit mandate automatically ceases to be valid if no direct debit is made on the bank account for a period of 36 months.

Any renewal of the direct debit authorization will be subject to the signature of a new direct debit mandate